

Curriculum Vitae for Prof Betty Claire Mubangizi

School of Management IT & Governance
University of KwaZulu-Natal
Durban, 4041
031-2608730
Mubangizib@ukzn.ac.za

BACKGROUND

I am an Associate Professor in the School of Management IT and Governance of the University of KwaZulu-Natal and hold the following qualifications:

1. B. Sc in Agriculture from Makerere University
2. Post Graduate Diploma in Tertiary Education from the University of South Africa
3. M. Sc in Agricultural Development from the University of London
4. Doctor of Public Administration from the University of KwaZulu-Natal

Prior to joining the UKZN, I worked as Project Coordinator and Assistant Manager for the then Environment and Development Agency – an NGO that was involved in rural development and community governance in the Eastern Cape and Southern KwaZulu-Natal provinces of South Africa.

Since completing my doctoral research which was on pro-poor service delivery, I have gradually established a research niche in the area of sustainable livelihoods, community development and local governance. I am particularly keen on understanding and explaining these issues within the context of rural and peri-urban areas.

My research is fundamentally informed by my strong views on social justice, community based solutions to social issues and the institutional set up - with its contribution (or lack thereof) to sustainable livelihoods. My research takes the community as the basic unit of society and one where the effects of responsive (or non-responsive) public or private institutions are felt. I try to show that the community impacts on, and is impacted upon by, institutions operating at micro and macro-levels of society. To this end, I try to understand how communities can influence policies and processes for their benefit. My publications have as such been in the area of pro-poor service delivery, community participation and local governance. In this regard, I have published widely in both local and international journals- with over 25 publications to date. In addition, I have presented my research findings at local and international conferences.

WORK EXPERIENCE

1989-1998	Lecturer Lumko Teacher Training College (Lady Frere –Transkei – South Africa)
1999-2000	Co-ordinator & Assistant Manager Environment & Development Agency Trust (Lady Gray and Matatiele – South Africa)
2001-2004	Lecturer School of Adult & Community Education - University of Natal (Howard College, Durban – South Africa)
2004-2005	Lecturere and Community Development Programme Coordinator - School of Adult & Community Education - University of Natal (Howard College, Durban – South Africa)
2005-2008	Senior Lecturer School of Social Work and Community Development – UKZN (Howard College, Durban – South Africa)
2009-2010	Senior Lecturer School of Public Administration and Development Management – UKZN (Westville, Durban – South Africa)
2010-2011	Academic Assistant to the University Dean of Research. ZN (Westville, Durban – South Africa)
2011-to date	Associate Professor School of Management IT and Governance. UKZN (Westville, Durban – South Africa)

JOURNAL ARTICLES

1. **Mubangizi, BC. (2013).** Good Governance and Food Security in South Africa – Opportunities for Local Government. *Loyola Journal of Social Sciences*. Vol 27 (2) **Forthcoming**
2. Basheka, BC and **Mubangizi, BC. (2013).** Evoking the Citizens in Fighting Public Procurement Corruption in Uganda. *Loyola Journal of Social Sciences*. Vol 27 (1), 57-80
3. Duma, N and **Mubangizi, BC. (2013).** Effectiveness of the Employee Performance Management and Development System: The Case of Kwazulu-Natal’s Department of Sports And Recreation. *Loyola Journal of Social Sciences*. Vol 27 (1), 101-118
4. **Mubangizi, BC** and O’Brien, F. **(2013).** The experience of using the ‘newsflash approach’ to democratise teaching, learning and assessment at a South African university. *South African Journal of Higher Education*. Vol 27 (1), 184-195
5. Basheka, BC and **Mubangizi, BC 2012.** Citizen-driven approaches in fighting corruption: A comparative analysis of Uganda’s and South Africa’s local government systems. *Journal of Public Administration*. Vol 47 (3), 636-655.

6. Nhlabathi, ZF and **Mubangizi, BC (2012)**. The Kwanaloga Games of KwaZulu-Natal. A case study of intergovernmental relations and lessons for developmental local government. *Administration Publica*. Vol 20 (3), 55-70.
7. Ile, IU and **Mubangizi, BC. (2012)**. Advancing the role of citizen participation for good governance and sustainable livelihoods in selected African countries. *The Uganda Journal of Management and Public Policy Studies*. Vol 4 (1), 18-35
8. **Mubangizi, BC (2012)** The Rural/Urban Dichotomy in South Africa's Local Government: Implications for the Delivery of Social Services in Rural Areas. *Loyola Journal of Social Sciences*. Vol 26 (1), 25-38
9. **Mubangizi, BC (2011)** Public Service Transformation: Implications for Poverty Reduction in South Africa. *Politeia*. Vol. 30 (3), 74 - 90
10. **Mubangizi, BC & Theron Francois (2011)** Public Leadership for Citizen Value: Reflecting on Public Administration Teaching and Research. *Administratio Publica*. Vol. 19 (1), 33 – 50
11. **Mubangizi, BC (2011)** Incorporating Population Issues into Integrated Development Plans of Municipalities with Specific Reference to the Province of KwaZulu-Natal. *Journal of Public Administration*. Vol 46 (1), 642 - 668
12. **Mubangizi, BC & Gray, M. (2011)** Putting the 'Public' Back into Public Service Delivery for Social Welfare in South Africa. *International Journal of Social Welfare*. Vol. 20 (2),212-219 DOI: 10.1111/j.1468-2397.2010.00760.x.
13. **Mubangizi, BC. (2010)** Participatory Service Delivery Processes with Respect to the Rural-Urban Divide of South Africa's Municipalities. *Administratio Publica*. Vol. 18 (2), 148-165
14. **Mubangizi, BC & Mubangizi, JC. (2010)** Service Delivery for the Poor in South Africa: The Right of Access to Food and Water. *Loyola Journal of Social Sciences* Vol. 24 (1), 23-43.
15. **Mubangizi BC. (2009)** Poverty Alleviation and Service Delivery – Developing a Conceptual Framework for South Africa's Service Delivery System. *International NGO Journal*. Vol. 4 (10) , 446-455 [Non SAPSE]
16. **Mubangizi BC (2009)** "Community Development Workers in South Africa: The Work, the Workers & the Challenges." *Journal of Public Administration*. Vol. 44(3), 435-450
17. Gray, M and **Mubangizi BC (2009)** "Caught in the Vortex: Can Local Government Community Development Workers in South Africa Succeed?" *Community Development Journal*. Vol. 45 (2), 186-197
18. **Mubangizi BC (2008)** "Utilising Available resources: A Community Development View to Make Local Government Work", *Journal of Public Administration*. Vol. 43 (3.1), 271-284
19. **Mubangizi BC(2008)** "Responses to Poverty in Post-apartheid South Africa: Some Reflections", *International Journal of Social Welfare*, Vol17(1), 174-181

20. **Mubangizi BC (2007)** "Efficient and Participatory Service Delivery for Community Development in South Africa: Exploring the Tensions". *Journal of Public Administration*, Vol. 42 (1), 4-17
21. **Mubangizi BC (2005)** "Improving Public Service Delivery in the New South Africa: Some Reflections" *Journal of Public Administration*, Vol. 14 (1), 633-648
22. Mubangizi JC & **Mubangizi BC (2004)** "Poverty, Human Rights and Socio-economic Realities in South Africa". *Development Southern Africa*, Vol. 22(2), 277-290
23. **Mubangizi BC (2003)** "Drawing on Social Capital for Community Economic Development: Insights from a South African Rural Village". *Community Development Journal*, Vol. 38 (2) Vol. 38 (2), 40-49

CHAPTERS IN BOOKS

24. Holscher D & **Mubangizi BC (2007)** "The Experience of Poverty in South Africa: Implications for Social Work & Community Development Practice" in Rehlaku C & Lutz R *Sozialarbeit des Sudens*, Paulo Freire Verlag. Pp.129 - 144
25. **Mubangizi, BC & Theron Francois (2011)** Public Leadership in Local Government – What Role for South Africa’s Community Development Workers? In Bjorkman, J.W, R. van Eijbergen, G.D. Minderman & A.J.G.M. Bekke (Eds). 2011. Public Leadership and Citizen Value. The Winelands papers 2010. The Hague: Eleven International Publishing. Pp.123-134

CONFERENCE PROCEEDINGS

26. 2012. The Role of Local government in Trade for Food Security. Mauritius

BOOK REVIEWS:

1. *Gender and the Economic Crisis*. 2011. Pearson, R & Sweetmen, C. Oxfam. Oxford. Pp 167, ISBN 978 1 85339 713 4. *Journal of International Women’s Studies* Vol 12 (14). July, 2011

NEWSPAPER ARTICLES:

1. Local Government objectives are primarily developmental. *The Mercury*, 29th November, 2007
2. Putting development planning in the hands of the community. *The Mercury*, 18th May, 2011
3. Community participation – a challenge to new councillors. *UKZNDABA*, Vol 8 (5). May 2011
4. Pressure from below – strong leadership and an active citizenry will go a long way towards helping municipalities function as they should. *The Witness*, 30th July, 2012

PAPERS PRESENTED AT CONFERENCES

1. Political and community oversight for good governance in South Africa. **ASSADPAM conference. Durban, South Africa, October, 2012.** (co-authored with N Tshishonga)
2. Critical Success Factors for Implementing a Citizen-Based Approach to Fighting Public Procurement Corruption in Uganda. **ASSADPAM conference. Durban, South Africa, October 2012.** (co-authored with BC Basheka)
3. Utilization of monitoring and evaluation systems in public sector governance: challenges and opportunities for Kenya. **ASSADPAM conference. Durban, South Africa, October 2012.** (co-authored with S Mutukaa)
4. The Impact of the Expanded Public Works Programme in the eThekweni Municipality. **SAAPAM 12th Annual Conference. Bleomfontein, South Africa. March 2012.** (co-authored with NF Mkhize)
5. Assessing the Effectiveness of the Employee Performance Management And Development System (EPDMS) in Improving Staff Efficiency in the Kwazulu-Natal Department of Sport and Recreation. **SAAPAM 12th Annual Conference. Bleomfontein, South Africa. March 2012.** (Co-authored with N Duma)
6. Network governance for sound intergovernmental relations– a case study of KwaNaloga Games. 13th Winelands Conference. **Stellenbosch, South Africa. April 2012. (Co-authored with Nhlabathi Zandile)**
7. Operationalising Intergovernmental relations - A case study of the Kwanaloga Games of KZN. International Conference on Local Government. **Durban, South Africa. October 2011 (Co-authored with Nhlabathi Zandile)**
8. Understanding Citizen-Driven Approaches in Fighting Corruption in Uganda and South Africa’s Local Governments: A Comparative Preliminary Analysis. International Conference of Public Administration. **Chengdu, China. September, 2011.** Presented by co-author
9. Understanding Intergovernmental Relations - A case study of Kwanaloga Games of KZN. Business Management Conference. **Durban, South Africa. September 2011.**
10. Incorporating Population Issues into IDPs of KwaZulu Natal. **SAAPAM 11th Annual Conference. Pretoria, South Africa. February, 2011**
11. Public Leadership for Public Value: Implications for Teaching and Research in Public Administration and Development Management. *Annual ASSADPAM Conference. Pretoria, South Africa. February 2010*
12. Public Leadership in Local Government for Public Value – What Role for South Africa’s Community Development Workers? *12th Winelands Conference. Stellenbosch South Africa. March 2010*
13. Participatory Service Delivery Processes with Respect to the Rural-urban Divide of South Africa’s Municipalities. *Business Management Conference. Durban, South Africa. November 2009*
14. Community Development Workers in South Africa – a Panacea for Participatory Development? *Business Management Conference. (Co-presented) Durban, South Africa. November 2009*

15. Narrowing the Chasm between Theory and Practice: The Use of the Print Media as a Teaching and Assessment Tool for University Students. *3rd Annual Teaching & Learning Conference - UKZN*. **Durban, South Africa. November 2009**
16. Narrowing the Chasm between Theory and Practice: The Use of the Print Media in Teaching Public Administration. *ASSADPAM Conference*. **Stellenbosch, South Africa. November 2009**
17. Participatory Service Delivery: Processes, Opportunities and Challenges for Local Government in South Africa with Respect to the Urban-Rural Divide. *Conference on: Decentralisation & Efficient Service Delivery*. **Kampala Uganda. May, 2009.**
18. Challenges and Prospects of Service Delivery for the Poor in South Africa with Specific Reference to the Right of Access to Food and Water. *CROP & NFU Conference on Poverty & the Right to Food and Water*. **(Co-presented)Trondheim, Norway. November, 2008.**
19. "Utilising Available Resources: A Community development view to make Local Government work. South Africa Association of Public Administration and Management - SAAPAM *9th Annual Conference*. **Bloemfontein – South Africa. October 2008**
20. A South African response to the Flemish White Paper on Urban (decentralization) Policy. *Conference on Diversity and Plurality in the Urban Context*. Catholic University of Leuven. **(Co-presented) Leuven – Belgium. September, 2007**
21. 'Poverty, Human Rights Law and Socio-economic Realities in South Africa' (co-presented), *Comparative Research Programme on Poverty (CROP) and the Social Science Academy of Nigeria Workshop on Law and Poverty*, **(Co-presented) Abuja, Nigeria, November, 2003.**
22. 'Energy for Sustainable Rural Development,' *Rural Energy Summit*, **Mt Fletcher, South Africa. May, 2000**
23. Participatory Service Delivery: Processes, Opportunities and Challenges for Local Government in South Africa with Respect to the Urban-Rural Divide. *Conference on: Decentralisation & Efficient Service Delivery*. **Kampala Uganda. May, 2009.**
24. Challenges and Prospects of Service Delivery for the Poor in South Africa with Specific Reference to the Right of Access to Food and Water. *CROP & NFU Conference on Poverty & the Right to Food and Water*. **(Co-presented)Trondheim, Norway. November, 2008.**
25. "Utilising Available Resources: A Community development view to make Local Government work. South Africa Association of Public Administration and Management - SAAPAM *9th Annual Conference*. **Bloemfontein – South Africa. October 2008**
26. A South African response to the Flemish White Paper on Urban (decentralization) Policy. *Conference on Diversity and Plurality in the Urban Context*. Catholic University of Leuven. **(Co-presented) Leuven - Belgium September, 2007**
27. 'Poverty, Human Rights Law and Socio-economic Realities in South Africa' (co-presented), *Comparative Research Programme on Poverty (CROP) and the Social Science Academy of Nigeria Workshop on Law and Poverty*, **(Co-presented) Abuja, Nigeria, November, 2003.**
28. 'Energy for Sustainable Rural Development,' *Rural Energy Summit*, **Mt Fletcher, South Africa. May, 2000**

TECHNICAL REPORTS

1. Mubangizi BC (2010). **Guidelines to incorporate population issues into Integrated Development Plans of KZN Province**. Report produced for the Provincial Population Unit – Department of Social Development KwaZulu-Natal Province
2. Muhwava, W, Ndhlalambi,M, Chiroro, PM, Kembo, J and **Mubangizi, BC Free State Province - Population Policy Strategic & Action Plan** (Forthcoming)
3. Muhwava, W, Ndhlalambi,M, Chiroro, PM, Kembo, J and **Mubangizi, BC KwaZulu-Natal Province - Population Policy Strategic & Action Plan** (Forthcoming)

FUNDED RESEARCH PROJECTS

Water Research Commission - Empowerment of women in rural areas through water use security and agricultural skills: training for gender equity and poverty reduction. This project aims to investigate the bridging of constraints, utilising opportunities and addressing challenges in order to achieve empowerment of women so as to improve gender equity and livelihoods through increased water productivity with crop cultivation and animal husbandry in selected traditional rural areas. It is a Water Research Commissioned Research comprised of an interdisciplinary team of researchers.

My Role: Principal Co-Researcher investigating the institutional aspects of the project. With Fort Hare University and Umhlaba Consulting

NRF Grant

The role of Community Development Workers in promoting sustainable livelihoods- this project aims to examine the role of CDW in promoting livelihoods within South Africa's developmental local government framework. It is an NRF funded project with PhD student one masters' student – Just completed (2012)

RESEARCH SUPERVISION

COMPLETED

1. Dlamini Helen Dumile: MA. Soc Sci. Moving Toward Sustainable Food Security - A Study of Umsinga Food Security Programme. **[2005]**
2. Isaiah Mahlolani Mahlangu: MA. Soc Sci. The Sustainability of Small Scale Timber - Perceptions ofEntembeni Community in Melmoth. **[2006]**
3. Makhele Manapo: MA. Soc Sci. Public Participation in Tourism Projects - The Case of Malealea Lodge in Lesotho. **[2007]**
4. Zandile Nhlabathi: D.Admin. Intergovernmental Relations in South Africa – A case study of the KWANALOGA Games **[2013]**
5. Nozipho Ngubo: MPA Examining Black economic Empowerment in procurement processes of The Department of Public Works in the province of KZN **[2012]**
6. Nomusa Duma: MPA The Department of Sports and recreation as a learning organization **[2012]**
7. T Malahlela (D. Admin) Service Delivery and Land Reform in Limpopo Province **[2013]**
8. T Dlamini (MPA) Preferential Procurement in the eThekweni Municipality **[2013]**

9. KC Zulu (MPA) Rural Local Economic Development in the Mthonjaneni Local Municipality [2013]

ONGOING SUPERVISION

1. NJ Sidzatane (D. Admin) **Local Governance and Food security**
2. B Mpungose (D Admin) **South Africa's Language Policy**
3. S Mutukaa (D. Admin) **Implementing Kenya's Food Security Programme**
4. N Ngubo (D.Admin) **The BEE policy in South Africa**
5. P Goba (MPA) **New Curriculum policy in FET Colleges**
6. N Ngcamu (MPA) **The Impact of the Introduction of A Strategic Management Approach on Government's Service Delivery Levels in KZN**
7. LN Mntungwa (MPA) **PMTCT Service Delivery within Local Government clinics**
8. S Chademana (MPA) **Implementing the environment policy in South Africa's Municipalities**
9. PJ Madike (MPA) **The Aids Policy in Provincial Schools**

THESES/DESSERTATIONS EXAMINED

1. Democratisation and local government Transition in a Former Magisterial District of Maluti in the Eastern Cape Province, 1994 – 2005 [UKZN]
2. Local Governance and Traditional Leadership: A Case Study of Umgungundlovu, Umzinyathi, Uthukela and Amajuba Districts in KwaZulu-Natal [UKZN]
3. From Genocide to *Gacaca*: Historical and Socio-Political Dynamics of Identities in the Late Twentieth Century. (The perception of Rwandan Refugees) [UKZN]
4. An Investigation into Service Delivery: A Case Study of Ezakheni Township, Ladysmith, KZN. [NMMU]
5. An Analysis Of The Views Of Health Care Practitioners With Respect to the Location of Primary Health Care Services within Nelson Mandela Bay District [NMMU]
6. Sustainable energy use in Zamdela Township [UP]
7. Community Development under traditional leadership [DUT]
8. Assessing the Effect of National Agricultural Advisory Services (NAADS) on Agricultural Productivity in Uganda: A Case Study of MARACHA-TEREGO District. [UMI]
9. The Effect of Training on Employee Work Behaviour at Bududa District Local Government, Uganda. [UMI]
10. Staff Training and Employee Performance in Local Governments of Uganda: A Case Study of Kyenjojo District Local Government. [UMI]
11. Challenges Affecting the Success of Donor Funded Projects in Uganda: A Case Study of Unicef Projects in Gulu and Oyam Districts. [UMI]
12. Financial Reporting and Performance of Non-Governmental Organisations in Uganda: A Case Study of World Vision Uganda – Kiboga Cluster. [UMI]
13. Corporate Governance and Performance of Public Tertiary Institutions in Uganda: A Case Study of Uganda Institute of Information and Communications Technology. [UMI]

14. Rewards and Job Satisfaction of Teachers in Government Secondary Schools in Mbarara District Uganda. [UMI]

CURRICULUM DEVELOPMENT

My involvement in curriculum development is on-going as I strive to make my teaching more responsive to both the local, national and international policy and practice environment. I have vast experience in developing and evaluating both Programme and Module templates for quality assurance purposes. Below are some of the Programmes and Modules that I have been instrumental in developing and introducing to the University of UKZN :

1. Programme Template: Honours in Community Development
2. Programme Template: Masters in Public Administration
3. Module Template : Community Economic Development 2nd year B. Dev. Com;
4. Module Template : Major Issues in Community Development 3rd year B. Dev. Com;
5. Module Template : Developmental Local Government 3rd year B.Dev.Com
6. Module Template : Systems & Processes B.Dev Hons
7. Module Template : Development Planning and Project Management MPA
8. Module Template : Sustainable Development and Governance MPA

SIGNIFICANT INTERNATIONAL COLLABORATIONS

Guest Editor of Special Issue - Loyola Journal of Social Sciences Vol 27 (1), Kerala, India [2013]

Project Development: Food Security, Local Governance and Rural Decentralisation – Wageningen University, **Netherlands** [2013]

Co-supervisor of PhD thesis – University of Santa Clara, **USA** [2011-2012]

Visiting Professor Uganda Management Institute – Kampala, **Uganda** [2012]

Project Development: Market Access for Food Security in Decentralised Systems South Africa's Mohair project– University of Wageningen, **Netherlands** [2010]

External examiner – Makerere University, **Uganda** [2002-2003]

EDITORSHIP

Editorial Board Member : Journal of Public Administration

Review Editor : African Journal of Governance and Development

Guest Editor : Loyola Journal of Social Sciences

MEMBERSHIP TO PROFESSIONAL BODIES

South African Association of Public Administration and Management (SAAPAM)

South Africa Development Studies Association (SADSA)